EVM3

ENTERPRISE VISUAL MESSAGING

Read, Listen & Control Voice Messages

1

Receive a Voicemail
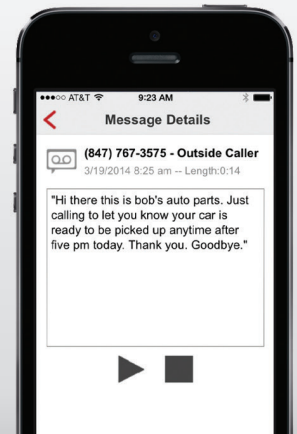
2

EVM3 Converts the Voice Message to Text

"We convert your voice messages to text..."

3

Message is Delivered to Email, IM or SMS

●●○○ AT&T 🛜   9:23 AM

< **Message Details**

📭 **(847) 767-3575 - Outside Caller**
3/19/2014 8:25 am -- Length:0:14

"Hi there this is bob's auto parts. Just calling to let you know your car is ready to be picked up anytime after five pm today. Thank you. Goodbye."
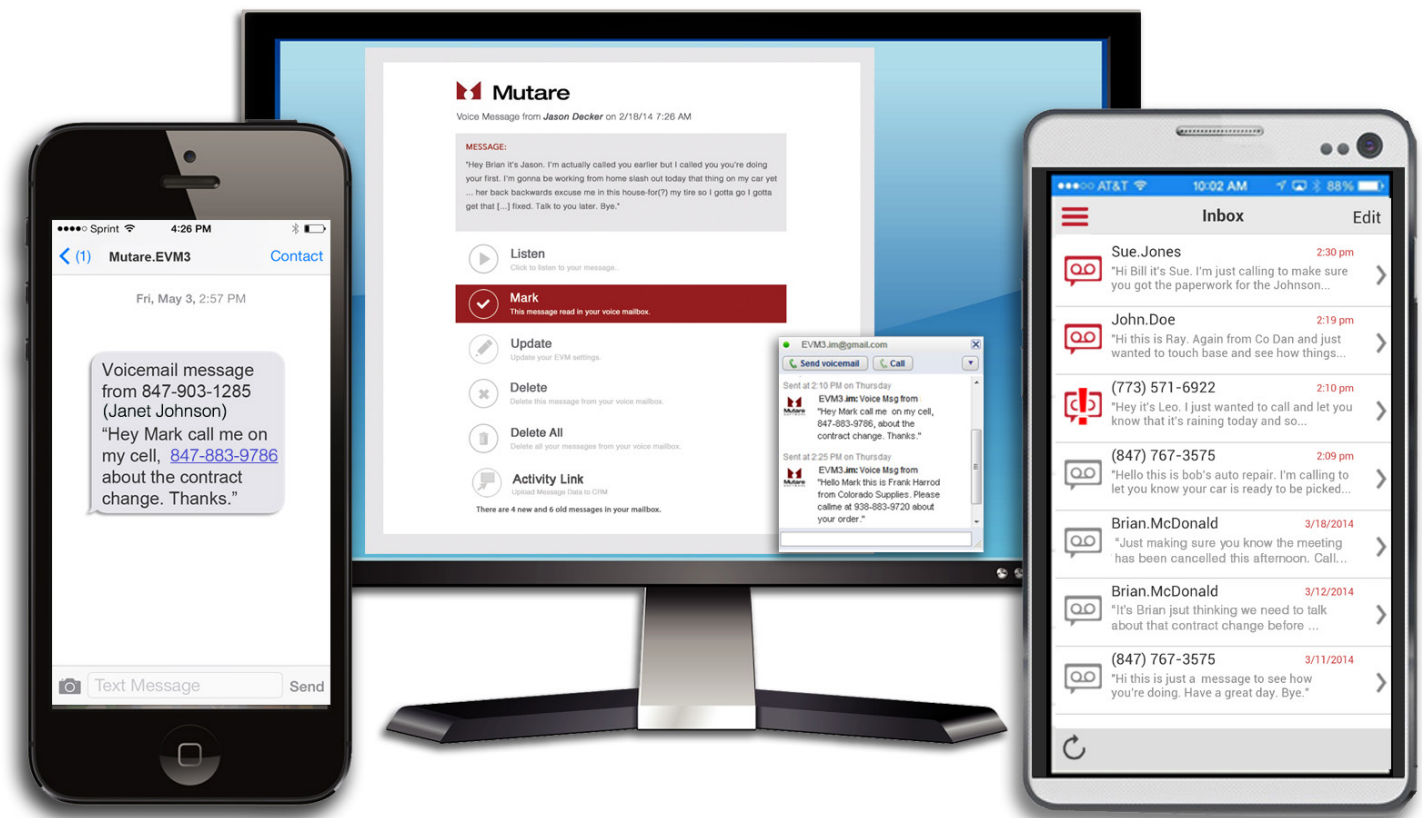
▶ ■

For routine business communication email is fine, but for important matters we still turn to the phone. Yet, 80% of all business calls go to voicemail. If you are unavailable when that important call comes in it may sit for far too long before you know it is there.

With EVM3, your important messages no longer sit in voicemail jail waiting for you to log in and listen. EVM3 converts the message to text and finds you for faster response. EVM3 messages can be discretely read on smartphones, tablets and computers.

Messages can be read, searched, forwarded, appended and archived just like any other email or text. If the text of the message is unclear, you can also click to listen. EVM3 works with all your existing systems so it is easy on your budget and even easier to implement.

See Voicemail Differently

EASY TO IMPLEMENT

Mutare takes the pain out of implementing unified messaging. EVM3 is clientless and installs on a virtual server on premise or in Mutare's cloud. Entire enterprise deployments are set up quickly and efficiently with remote installation by Mutare's world class operations team.

EASY TO USE

If you know how to use email, you are already trained. EVM3 doesn't require the user to install any local software. Users immediately start receiving voice messages they can act on.

COMPANION MOBILE APP

While special software is not required, smartphone users can download the EVM3 mobile app that sends push notifications to smartphones, supports visual voicemail and even allows one touch access to change your greeting.

UNIQUE EVM3 FEATURES

■ Multi-Channel message delivery to email, IM, SMS and visual voicemail.

■ giSTT voicemail to text, while not perfect, enables users to get the "gist" of their voice message without having to listen.

■ Streaming Audio enables enterprises that don't allow sound files in email to get all the benefits of unified messaging without having to worry about archiving sound files in email.

■ Message control links in email enable users to delete messages from the voicemail server or mark them read to turn off message waiting lights on office phones.

TRY OUR EVM DEMO

Experience how EVM3 can work for you at:
www.mutare.com/evmtestdrive

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ABOUT MUTARE

Through unified communication technology Mutare creates customized software that makes communication easy, secure and efficient, with solutions for speech to text transcription, smart notification, secure mass notification, contact centers and more.