



i-Dome®

Our patented i-Dome®† is a powerful indicator of a resident's special attributes or a room's status. It is also an accurate timer capable of sending helpful reminder calls to caregivers for important aspects of resident care, such as pain medication distribution.

The i-Dome® is usually placed in the hallway outside the resident's room, where staff members can easily see it. The i-Dome's highly visible LED mini-dome light can be customized to display a vast assortment of color combinations to indicate just about anything that providers deem relevant. The system meets all HIPAA regulations, ensuring the resident's privacy while providing critical information to all caregivers, administrators, and other personnel responsible for resident care in just a glance!



West-Com Locating Systems

Two options for staff locating are available. The automatic locator system utilizes wireless badges (equipped with a staff emergency button) to indicate room presence at the Mini-Master Station and via the dome light. Level-specific calls are automatically canceled.

West-Com also offers a manual locating system. Caregivers who enter a room and press the locator SMART™ switch illuminate the dome light, indicating that staff is in the room. The Mini-Master Station displays the location, and the resident's call can be canceled by the appropriate staff level. The Locator Station is available in either two or three SMART™ switch levels, and it can be used for a variety of functions.

Staff locating, whether automatic or manual, is instantly recorded to West-Com's reporting systems, increasing staff efficiency.



Rated Number ONE Nurse Call System

West-Call's Novus® received the highest user experience overall ranking.

Tested criteria included reliability, service and support, functionality, interfacing and ease of use.

Backwards Compatibility

All West-Com systems are easily upgradable to the latest product offering. No customer is ever left behind.

At West-Com, we do more than just respond. Our products are revolutionizing the senior care environment.

Most Reliable System Made in the USA

West-Com products are designed and manufactured in the USA. They always have been and always will be.

Backed with a five year warranty, our products' reliability surpasses the competition.

† **West-Com Patented Innovations**

These products are protected by one or more of the following U.S. Patents: 8,009,021, 7,994,900, D614,520

2200 Cordelia Road, Fairfield, CA 94534 1.800.761.1180 info@westcall.com www.westcall.com



The number one rated system on the market

NOVUS® Senior Living

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At West-Com, nurse call systems are all that we do. It's our only business, so we focus all of our passion and expertise on making our products the best in the industry.

In a senior living setting, these products can be used individually or linked together to streamline your workflow, improve staff efficiency, and increase the satisfaction of your residents.

Mini-Master Station

The Mini-Master Station is a computer, monitor, and phone in one slim, space-saving package.

The 10-inch touch screen displays all calls in an easy-to-read list format, as well as resident information, status updates, and staff information. Staff members can communicate with residents and providers in crystal-clear, full-duplex/high-definition audio.

Synched control lights embedded in the master bezel let staff members know at a glance what the situation is. Furthermore, providers can select customized audio files for specific notifications or to indicate emergencies that might come up in a senior living setting.

We design our systems using the feedback of healthcare professionals.

Novus® VIP

The Novus® VIP gives detailed, real-time information on the status of your resident (i.e., NPO, fall risk, bed status, resident requests, etc.). It is an extremely flexible tone visual annunciator which allows you to customize the reporting of every call in the senior living environment.

Each of the VIP's 32 indicator windows can be customized with unique lettering, LED color codes, and audio tones. The VIP is field-programmable and extraordinarily easy to operate. Sixteen unique tones, ten mini-dome colors, and three room-indicator LED colors are available with a wide variety of flash rates.



Novus® One-Gang Patient Station

The One-Gang Patient Station is a compact alternative to the Four-Gang Patient Station. It features hands-free, two-way communication capabilities, allowing patients and staff members to talk back and forth in clear, true-duplex/high-definition audio. The station's Sealed Membrane Active Raised Tactiles or SMART™ switches are infection-control-friendly and easy to clean, thus minimizing nosocomial infections. All West-Com patient stations are designed to work with a wide variety of wireless devices for easy communication between patients and providers.

West-Com doesn't just install your system and leave it for you to figure out how to use it. We offer a myriad of recommendations on how to best configure your system.

Novus® Emergency Push/Pull™ Station

Whenever residents need to summon caregivers to their rooms, our patented Push/Pull™ Station† allows them to make the call quickly.

Pressing the clearly labeled "Assistance" SMART™ switch informs staff members that the resident needs a little help; however, pulling the cord alerts caregivers that the resident requires urgent help at once.

The Push/Pull™ Station features a highly visible call-assurance LED to let residents know their calls went through and that providers are on the way. The station is equipped with a large "Cancel" SMART™ switch for easy call cancellation. And a special infection-control-approved, glow-in-the-dark pull cord is available to enhance residents' sense of security.

You know the needs of your senior living setting better than anyone. You can customize features on almost any West-Com product to best suit your needs.



Novus® Emergency Station

The Novus® Emergency Station serves just one purpose: It allows staff members to send critical alerts to their fellow caregivers.

Each station has a color-coded push SMART™ switch that clearly states its function, such as "Code Blue," "Staff Emergency," and a host of other calls common to a senior living setting. A call-assurance LED indicator lets the staff member know that the call was placed. The large "Cancel" SMART™ switch is easy to spot.

West-Com's Emergency Stations are easily interchangeable.

Novus® Dome Light (NV-DOME)

The West-Call® NV-DOME delivers clear and unambiguous notifications to staff members and is designed to be visible from multiple angles and great distances.

The NV-DOME is divided into four segments, which can be customized to display different color combinations to indicate resident calls or a room's status. Whether mounted on a wall or in the ceiling, the NV-DOME can display room status, staff presence and any type of call.

FocusCare® Web Suite

The FocusCare® Web Suite is a software package that provides web based access to the information stored in the nurse call system. Virtually any information manageable through the FocusCare® master user interface, or other methods, can be viewed or updated through the FCWeb Suite.

The FCWeb Suite additionally allows access to the wireless messaging system integrated with the nurse call system. Security protocols allow for restricting access to individual functions based on user id/password profiles. Access to these functions can be made available to any user who has browser access to this application, at the facility's discretion.

