



The Power of We™

Avaya Flare® Communicator for iPad Device

Simplifying mobile communication and collaboration

Handle your phone calls, instant messages, presence, contacts and launch e-mail, all from your Avaya Flare® screen.

With the Avaya Flare® Communicator for iPad Device, Avaya is delivering its innovative interface for real time communications to iPad device users.

Available from the Apple App Store— simply download and get started.



iPad devices and other consumer-based tools, such as smartphones, are rapidly taking their place in today's enterprise communication environments. What's needed are the infrastructure and client software that make it possible to take full advantage of these new options.

Avaya is ready, delivering:

- The SIP-based infrastructure (Avaya Aura® communications) needed to accommodate the widest range of devices.
- The breakthrough software client (Avaya Flare® Experience) specifically designed for real time collaboration.

Avaya Flare® Communicator for iPad Device extends the powerful Avaya Flare Experience directly to iPad users.

A software-only solution that can be easily downloaded (from the Apple App Store), it is the first step in extending the Avaya Flare Experience to non-Avaya devices.



Implementing Avaya Flare Experience on the widest possible range of devices delivers real “people-centric” collaboration.

An App for enterprise communications

By delivering the intuitive graphical design of Avaya Flare® Experience —“spotlights,” media menu, notification bar and contact cards— Avaya Flare Communicator for iPad Device provides a new level of collaboration for users.

Now your employees can use iPad devices for:

- Easy, ubiquitous access to the real time communications tools they rely on every day: phone, presence, IM, etc.
- Blending real time communications and business processes, such as mobile sales.

- Taking advantage of Wi-Fi and 3G connectivity for cost-saving VoIP.

Avaya is putting all of these tools and capabilities into a single, unified enterprise workspace on iPad devices, delivering a seamless communications experience that is easy to use, convenient, and ready in real time to help you focus on the task at hand.

Avaya Aura Features on the iPad Device

Take advantage of these real time communications capabilities on iPad devices:

Call history/Contact management

- Local contacts and Avaya Aura contacts
- Index, scroll through contacts
- Filter contacts
- Touch to add contact
- Search for enterprise contacts and touch-to-call from search results

Voice calls

- Mute, Hold, Resume
- Manage up to two concurrent voice calls
- DTMF mode
- Manage your voice messages
- Dial into a voice conference bridge

Instant Messaging

- IM between Avaya Aura endpoints (hard & soft clients)
- Escalate from an IM message to a voice call

E-mails: Launch e-mails from a spotlight or contact card

Presence: Manage your Avaya Aura® Presence status

Multimedia Communications and Presence

With Avaya Flare® Communicator for iPad Device, it is easy to:

- Move back and forth between communications modes: drag and drop voice, IM; access call history and more.
- Keep the right collaboration tools front and center through the Avaya Flare Experience “spotlight”.
- Enjoy the presence that’s essential for collaboration.
- Easily manage personal and enterprise directories,

preferences, filters, etc. with the contact fan on the screen of the iPad device.

- Access enterprise Avaya Aura® features from the office, on the road or at home.

Easy Installation and configuration

For installation, simply download the application from the iTunes store, provide a Session Manager IP address, domain, enterprise directory, and (optional) presence server IP address—and you are ready to go.

Why Avaya Flare Communicator for iPad Device

- Simplify access to the tools your employees rely on constantly (phone, presence, IM, etc.)
- Blend real-time communications and business processes such as procurement and sales
- Cost savings: use the iPad device’s Wi-Fi or 3G connectivity for VoIP



With its contextual, people-centric design, the Avaya Flare Communicator for iPad Device makes communications and collaboration easier and more convenient than ever before.

Avaya Flare® Communicator for iPad device

Avaya Required Applications	Avaya Aura Session Manager 6.0+ Avaya Aura Communications Manager 6.0+ Avaya Aura System Manager 6.1+ Avaya Aura Presence Services 6.1+
3rd Party Optional Applications	Microsoft Exchange & Outlook 2007/2010 integration via ActiveSync Microsoft Active Directory 2007/2010 Open LDAP
Audio Codec	G722, G729, PCM-U (G711 U-law) and PCM-A (G711 a-law), G723
iPad Support	Generation 2
Network Connectivity	WiFi, 802.11 a/b/g/n
Cellular Connectivity	See Apple website
Display Size	9.7 in. diagonal
Display Resolution	1024 by 768
Battery	Up to 10 hours
Input/Output	3.5-mm stereo headphone minijack Built-in speaker Microphone Micro-SIM card tray (Wi-Fi + 3G model)

Part of Avaya Aura® Communications Services

Avaya Flare® Communicator for iPad Device leverages the Avaya Aura® communications infrastructure and its advanced unified communication, application enablement and management capabilities. Users can use Microsoft Exchange services such as: launch an e-mail or view contacts and calendar from the iPad device. Look for video and web capabilities in future releases which will be available via a download from the Apple iTunes store.

Learn More

To learn more about the Avaya Flare® Communicator for iPad Device, contact your Avaya Account Manager or Avaya Authorized Partner or visit us at avaya.com.

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, data solutions and related services to companies of all sizes around the world. For more information please visit www.avaya.com.

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