



A POLYCOM SOLUTION BROCHURE

▶ Polycom® SpectraLink® 8400 Series

# ► Polycom® SpectraLink® 8400 Series Wireless Handsets

## Transform Your Workplace with Mobile Unified Communications

The time is now for mobile employees to benefit from the unified communications (UC) revolution, and the Polycom® SpectraLink® 8400 series of Wi-Fi handsets is leading the way.

Demonstrably increasing worker productivity and organizational cost savings, the SpectraLink 8400 series of Wi-Fi phones allows on-site professionals to connect with customers, colleagues, and all the applications they need to perform their best. Designed with the requirements of on-site workers in the healthcare, retail, hospitality, and manufacturing industries in mind, the SpectraLink 8400 handset unites the most critical elements of workplace communications within a single mobile device that is highly reliable, extra durable, and easy to use.

### Achieve Your Goals and Lower Your Costs

It's proven: You can reduce liability by verifying records, decreasing errors, and improving safety. You can increase sales by speeding response times, raising satisfaction, and preserving loyalty. And you can minimize employee turnover by decreasing footsteps, reducing fatigue, and improving morale. The SpectraLink 8400 series handsets can help your organization achieve every one of these operational objectives.

With the Polycom SpectraLink 8400 series, you also benefit from a lower total cost of ownership (TCO) and open standards designs that make it easy to integrate with your organization's Wi-Fi infrastructure, telephony systems, and business applications. This enables you to leverage your existing investments and evolve your mobile technology needs to meet your organizational changes.



*More than a phone, more than a device—the Polycom SpectraLink handset is a revolution in workplace productivity. Using SpectraLink 8400 wireless telephones, organizations can improve service levels...reduce response times ...and make better decisions faster.*



## Extend Unified Communications to Mobile Professionals

The Polycom SpectraLink 8400 series enables mobile professionals to be reached immediately and reliably throughout your workplace. Whether attending to patients, customers, or guests, the SpectraLink 8400 series allows workers to fulfill their goals and deliver the very best care, service, and response times for any need. Instant alerts immediately notify workers of requests or alarms, so they can deliver services that directly impact safety, sales, and satisfaction.

### A Single Solution for the Corridor Warrior

What if your mobile workers could combine their mobile phone, pager, two-way radio, barcode scanner and voice-recognition badge into one device? Now they can. The SpectraLink 8400 handset provides exactly the right communication tools for mobile professionals in the workplace—all in one lightweight, simple-to-use, ergonomic device.

First, it's a business phone tied directly into the enterprise telephony system and related applications, such as corporate voice mail, voice-activated dialing, and directories. Like a "desk phone in the hand," the SpectraLink 8400 handset's high definition voice quality powers clear conversations.

Next, the new SpectraLink 8400 series handsets support text alerts and instant messaging that can replace overhead paging for a quieter environment that is better for workers, customers, and patients. Fully-integrated push-to-talk functionality makes it easy to instantly reach specialized teams within your organization, and eliminates the need for separate two-way radios. And with its user-friendly Web browser and application integration, the SpectraLink 8400 series provides fast, easy access to Web-based applications, reference tools, and procedure documents.





*With unmatched interoperability and functionality, the SpectraLink 8400 delivers measurable return on investment and the lowest total cost of ownership.*

## A One-of-a-Kind Handheld Assistant

In addition, the SpectraLink 8450 handsets with built-in barcode readers are extremely powerful information portals to important resources and business critical databases. Patent-pending Polycom® Quick Barcode Connector™ software enables workers to quickly associate their SpectraLink 8450 handset with a PC for application integration and automated data capture; eliminating time consuming and error-prone manual entry processes.

Accessories for the SpectraLink 8400 series allow mobile professionals the ultimate in flexibility. The dual charger keeps the handset and spare battery ready-to-go, while the quad charger makes sure fully charged batteries are ready for every shift. The speakerphone dock charges the handset and spare battery, and also allows Polycom HD voice conferencing.

Polycom SpectraLink 8400 series handsets are tough, rugged, and built to outlive delicate cell phones, PDAs, and other consumer devices. They are resistant to water, dust, bacteria, and to dropping, even on concrete. Advanced features like the reinforced cage design, component shock mounting, rubberized over molding will keep your SpectraLink 8400 handset working for years to come.

### Learn More

Find out how the Polycom SpectraLink 8400 series can revolutionize your workplace and make unified communications a reality for mobile professionals in your organization. Visit us at [www.polycom.com](http://www.polycom.com) or call 1-800-POLYCOM to speak with a Polycom representative.

**Polycom Worldwide Headquarters**  
4750 Willow Road, Pleasanton, CA 94588  
1.800.POLYCOM or +1.925.924.6000  
[www.polycom.com](http://www.polycom.com)



The Polycom Software Development Kit (SDK) and API allows development of context-aware applications for the SpectraLink 8400 handsets using web technologies such as AJAX, HTML, JavaScript, and CSS. LIMITATION OF WARRANTY: Polycom does not and cannot warrant that: (i) certain performance or results may be obtained using the API; (ii) the API is appropriate for your purposes or particular application; or (iii) the API is error or bug free of that it will provide uninterrupted usage.

© 2011 Polycom, Inc. All rights reserved. LIMITATION OF WARRANTY: Polycom does not and cannot warrant that: (i) certain performance or results may be obtained using the software; (ii) the software is appropriate for your purposes or particular application; or (iii) the software is error or bug free or that it will provide uninterrupted usage. ACCORDINGLY, THIS SOFTWARE AND ITS DOCUMENTATION IS [LICENSED/SOLD] "AS IS" WITHOUT ANY WARRANTY AS TO THEIR QUALITY, PERFORMANCE, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. THE ENTIRE RISK AS TO THE RESULTS AND PERFORMANCE OF THIS SOFTWARE IS ASSUMED BY THE PURCHASER OF THE PRODUCT. Polycom and the Polycom logo design are registered trademarks of Polycom, Inc. in the U.S. and various countries. All other trademarks are the property of their respective owners. Information in this document is subject to change without notice.