# XIMA

## Xima Chronicall
## Call Recording Module

### OVERVIEW

The telecom industry's most robust, advanced, and detailed call history and reporting software, Xima Chronicall, now empowers you to completely unleash the power of the Avaya IP Office through the Call Recording module. Chronicall integrates seamlessly with Voicemail Pro to provide unsurpassed archival and retrieval of calls recorded by Avaya IP Office.



### CAPABILITIES

**Search / Filter –** Finding recorded calls has never been easier than it is with Chronicall. Searching for entire calls using the advanced Cradle to Grave interface means you can sort, search, filter, and find calls by virtually any criteria. Before Chronicall, finding specific recorded calls was often difficult and time consuming. With the Chronicall Call Recording you can quickly find the exact calls you want to review without listening to a thing. Since Chronicall tracks every single event that happens on each recorded call, you spend minimal time looking for calls rather than sifting through recordings.

**Play Back –** Chronicall Call Recording comes with a state of the art audio player which integrates seamlessly with the familiar Cradle to Grave interface. This easy to use player supports all the popular features like seeking, skipping, pausing, and muting.

**Audio Storage –** The Chronicall Call Recording module compresses call audio using the specialized Speex codec which is specifically optimized for high quality voice playback. Chronicall provides rapid audio retrieval while keeping the memory and storage footprint to a minimum.

**Sharing –** With Chronicall Call Recording you can play, download, or email any recorded call from a single familiar interface. You can easily share recorded calls in either of the two popular .spx or .wav file formats.

# Xima Chronicall Call Recording Specifications

| Category | Description |
|---|---|
| Format | Downloadable Setup Executable |
| Database | PostgreSQL |
| Web Server | Apache Tomcat |
| User Interface | Java Applet |
| System Requirements | ● IP Small Office Edition (SOE)<br>● IP 403<br>● IP 406v1, IP 406v2<br>● IP 412<br>● IP 500v1, IP 500v2 |
| Xima Chronicall | Required |
| Voicemail Pro | Required |
| Avaya Contact Store | Not required |
| Avaya CTI License | Not required |
| Avaya Delta Server | Not required |
| Avaya IP Office Release | Works with R3.2 through R8.0 |
| Server/PC Requirements (Server OS Software) | ● OS: Windows 2003, 2008, XP, Vista, 7<br>● 32bit or 64bit<br>● 80GB Hard Drive<br>● 2GB RAM<br>● .NET 2.0 |
| End User PC Requirements (thin client Interface) | ● Windows 2000 – Windows 7; Linux; Mac OS X<br>● 32bit or 64bit<br>● IE 6.0 SP1+, Mozilla Firefox 3.0.x, Chrome 4.0<br>● Java Runtime Environment (JRE) R1.6 or higher<br>● Java Compliant Browser<br>● Javascript enabled |
| PC Audio | Client (PC) must have audio on computer to play back recordings |
| Compression Algorithm | Speex (.spx) 100KB per minute of recording time |
| IP Office Manager changes/modification to config | Any call recorded to the VRL (User, Hunt Group, Incoming Call Route, etc.) |
| Number of Simultaneous Calls Recorded | Equal to the number of Avaya Voicemail Ports licensed |
| Storage Capacity | Limited to available hard drive space |