



Xima Chronicall Call Recording Module

OVERVIEW

The telecom industry's most robust, advanced, and detailed call history and reporting software, Xima Chronicall, now empowers you to completely unleash the power of the Avaya IP Office through the Call Recording module. Chronicall integrates seamlessly with Voicemail Pro to provide unsurpassed archival and retrieval of calls recorded by Avaya IP Office.

Call Info	Calling Party	Receiving Party	Hunt Group	Start Date	Start Time	End Date	End Time	Duration	Recording
Call 276303 - OutbNc Mveev(219)		13475556238		10/7/08	09:01:07	10/7/08	09:21:20	0:20:13	
Call 276348 - Inbo98305554401		[1417] MainAA; Southern, Christi Merc...	Southern	10/7/08	09:34:24	10/7/08	09:39:46	0:05:22	
Auto Attendant98305554401		MainAA		10/7/08	09:34:24	10/7/08	09:34:31	0:00:07	
Ringin 98305554401		Southern	Southern	10/7/08	09:34:31	10/7/08	09:34:33	0:00:02	
Talkin 98305554401		Christi Mercer(279)		10/7/08	09:34:33	10/7/08	09:37:27	0:02:54	
Hold 98305554401		Christi Mercer(279)		10/7/08	09:37:27	10/7/08	09:39:03	0:01:36	
Talkin 98305554401		Christi Mercer(279)		10/7/08	09:39:03	10/7/08	09:39:46	0:00:43	
Drop				10/7/08		10/7/08	09:39:46		
Call 276355 - Inbo93365551186		[1417] MainAA; Eastern, Giselle Style(2...	Eastern	10/7/08	09:28:32	10/7/08	09:40:53	0:12:21	
Auto Attendant93365551186		MainAA		10/7/08	09:28:32	10/7/08	09:28:54	0:00:22	
Ringin 93365551186		Eastern	Eastern	10/7/08	09:28:54	10/7/08	09:29:06	0:00:12	
Talkin 93365551186		Giselle Style(221)		10/7/08	09:29:06	10/7/08	09:29:20	0:00:14	
Transfer Hold 93365551186		Giselle Style(221)		10/7/08	09:29:20	10/7/08	09:29:28	0:00:08	
Transfer 93365551186		Christi Mercer(279)							
Talkin 93365551186		Christi Mercer(279)		10/7/08	09:29:28	10/7/08	09:29:29	0:00:01	
Hold 93365551186		Christi Mercer(279)		10/7/08	09:29:29	10/7/08	09:29:31	0:00:02	
Talkin 93365551186		Christi Mercer(279)		10/7/08	09:29:31	10/7/08	09:32:35	0:03:04	
Transfer Hold 93365551186		Christi Mercer(279)		10/7/08	09:32:35	10/7/08	09:34:07	0:01:32	
Transfer 93365551186		Conference							
Conference 93365551186		Conference							
Talkin 93365551186		Conference		10/7/08	09:34:07	10/7/08	09:40:53	0:06:46	

CAPABILITIES

Search / Filter – Finding recorded calls has never been easier than it is with Chronicall. Searching for entire calls using the advanced Cradle to Grave interface means you can sort, search, filter, and find calls by virtually any criteria. Before Chronicall, finding specific recorded calls was often difficult and time consuming. With the Chronicall Call Recording you can quickly find the exact calls you want to review without listening to a thing. Since Chronicall tracks every single event that happens on each recorded call, you spend minimal time looking for calls rather than sifting through recordings.

Play Back – Chronicall Call Recording comes with a state of the art audio player which integrates seamlessly with the familiar Cradle to Grave interface. This easy to use player supports all the popular features like seeking, skipping, pausing, and muting.

Audio Storage – The Chronicall Call Recording module compresses call audio using the specialized Speex codec which is specifically optimized for high quality voice playback. Chronicall provides rapid audio retrieval while keeping the memory and storage footprint to a minimum.

Sharing – With Chronicall Call Recording you can play, download, or email any recorded call from a single familiar interface. You can easily share recorded calls in either of the two popular .spx or .wav file formats.



Xima Chronicall Call Recording Specifications

**FAST
FACTS**

Category	Description
Format	Downloadable Setup Executable
Database	PostgreSQL
Web Server	Apache Tomcat
User Interface	Java Applet
System Requirements	<ul style="list-style-type: none"> • IP Small Office Edition (SOE) • IP 403 • IP 406v1, IP 406v2 • IP 412 • IP 500v1, IP 500v2
Xima Chronicall	Required
Voicemail Pro	Required
Avaya Contact Store	Not required
Avaya CTI License	Not required
Avaya Delta Server	Not required
Avaya IP Office Release	Works with R3.2 through R8.0
Server/PC Requirements (Server OS Software)	<ul style="list-style-type: none"> • OS: Windows 2003, 2008, XP, Vista, 7 • 32bit or 64bit • 80GB Hard Drive • 2GB RAM • .NET 2.0
End User PC Requirements (thin client Interface)	<ul style="list-style-type: none"> • Windows 2000 – Windows 7; Linux; Mac OS X • 32bit or 64bit • IE 6.0 SP1+, Mozilla Firefox 3.0.x, Chrome 4.0 • Java Runtime Environment (JRE) R1.6 or higher • Java Compliant Browser • Javascript enabled
PC Audio	Client (PC) must have audio on computer to play back recordings
Compression Algorithm	Speex (.spx) 100KB per minute of recording time
IP Office Manager changes/modification to config	Any call recorded to the VRL (User, Hunt Group, Incoming Call Route, etc.)
Number of Simultaneous Calls Recorded	Equal to the number of Avaya Voicemail Ports licensed
Storage Capacity	Limited to available hard drive space

