

# TOTAL VOICE CLOUD MANAGED SERVICE

STL Communications is a pioneer in the cloud/managed services voice market offering industry leading services unlike any other vendor. Our many years of experience in telephony have enabled STL to build our award winning Total Voice managed service.



And best of all, implementation, training and ongoing support are all delivered by the STL team of Technology Super-heroes. No subcontractors, no one else to call; our per user monthly price includes everything you could want and more.

**STL PRODUCTS  
SUPPORTED  
BY STL STAFF**

## COMPARISON MATRIX

	Total Voice	The other guys
100% Operating expense	Yes	No
System admin moves/changes	Yes	No
99.99% uptime guaranteed	Yes	No
Onsite installation by STL staff	Yes	No
Carrier grade wi-fi capable phone	Yes	No
Onsite user training	Yes	No
Voice mail with integration to email	Yes	Unlikely
Customer-specific design/programming	Yes	Unlikely
No-charge porting of existing numbers	Yes	Unlikely
Fixed user price for entire contract	Yes	Unlikely
Integrated WOW Video Conferencing	Yes	Maybe
Text/SMS/MMS to office number	Yes	Maybe
Voice to text transcription	Yes	Maybe
Unified mobile phone app	Yes	Maybe
Full-featured PC soft phone	Yes	Maybe
Unlimited U.S. traffic/international available	Yes	Maybe
Geo redundant data center core	Yes	Maybe
E911 Services	Yes	Maybe