STLCOM.COM
Technology made easy.

TOTAL DESKTOP MANAGEMENT

STL Communications' Total Desktop Management eliminates blind spots in your supported environments before they become a problem. TDM allows your organization to discover all devices and users to be proactively monitored. Take service excellence up a notch with Total Desktop Management's intuitive user interface.

STL is always seeking ways to manage cost while improving service. Total Desktop Management enables STL Communications to manage more endpoints, eliminating stress, increasing your productivity without increasing expenses.

Total Desktop Management frees up valuable time by automating recurring and mundane tasks, allowing time for your IT team to handle higher priorities and reducing downtime.

Three reasons to purchase
Total Desktop Management:

✓ Free up your IT team's valuable time

✓ Manage costs and improve service

✓ Proactive monitoring of devices and users

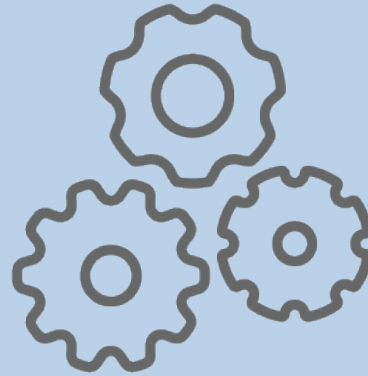**NEVER WORRY ABOUT IT STRATEGY AGAIN!**

SOLUTION COMPARISON MATRIX	PREFERRED	PREFERRED PLUS
8x5 help desk access	Yes	Yes
Remote monitoring, management and remediation	Yes	Yes
Antivirus definition updates	Yes	Yes
Reporting capabilities for end-user consumption	Yes	Yes
Patch Management	Yes	Yes
VCIO services	No	Yes
Microsoft Office 365 E3 license	No	Yes

Discovery
Total Desktop Management makes it easy for your staff to stay focused on what matters most with responsibilities like creating and maintaining asset inventory, device detection being managed through STL Communications.

Automation
Total Desktop Management delivers the best possible reactive and proactive response times. Find and fix IT issues faster than users can report them.

Patching
Secure your supported environments with Best Practice Patching. Total Desktop Management can patch multiple machines simultaneously and manage by exception to secure more endpoints.

Monitoring
Find IT problems before they find you. Total Desktop Management delivers a high level of response and maintenance, with a multitude of reporting capabilities and improved reactive response time.

Management
Increase Technician Productivity. STL Communications can troubleshoot issues remotely and work on multiple systems at the same time - all without interrupting your organization or employees. Total Desktop Management allows your team to move fast without ever leaving their seat.