

Healthcare organizations realize there are nearly endless possibilities when everything is connected; when people, processes and systems all work together seamlessly. That's the vision of the STL Communications smart hospital. Using technology to make the right connections, hospitals and healthcare organizations can improve: quality of patient care, cost of services, staffing shortages, facility capacity constraints, security and privacy.

NEVER BUY A  
NURSECALL  
SYSTEM  
AGAIN!

# TOTAL NURSECALL

## EFFECTIVELY COMMUNICATE FOR BETTER PATIENT CARE

- ✓ Increase patient satisfaction
- ✓ Increase staff productivity
- ✓ Integrate with other hospital systems
- ✓ Improve facilities' HCAHPS
- ✓ Reduce doctors' wait time on the phone
- ✓ Improve patients' request response time
- ✓ Reporting for audits
- ✓ Facilitate multi-discipline rounding
- ✓ Improve communication between departments

## SOLUTION COMPARISON MATRIX

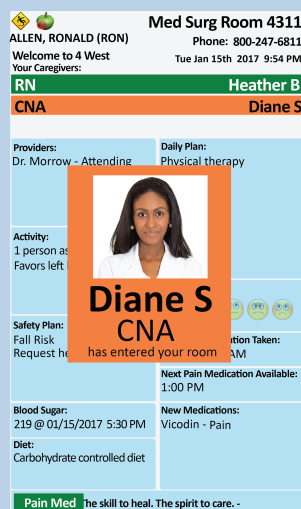
	PREFERRED	PREFERRED PLUS
Operating expense that qualifies for CAH reimbursement	Yes	Yes
Fixed price for entire contract term	Yes	Yes
Integration with phone system, wireless network, EMR and more available	Yes	Yes
Includes installation, ongoing hardware and software support	Yes	Yes
Powered by West Call, the leader in nursecall innovation and customer satisfaction	Yes	Yes
Manufactured in the United States	Yes	Yes
Onsite hardware support	Yes	Yes
Onsite quarterly health check	No	Yes

## Patient CareBoard

### Patient and Family Communication and Engagement

Crucial communication tool used to inform patients, family members, and staff regarding the patient care plan and room events.

- Information displayed from the facility EMR
- Provides visual call assurance
- Encourages patient and family involvement
- Reduces patient calls and readmission



## Nurse Console

### Actionable Alerts and Customized Communication

View patient calls, unit events, equipment and staff location on an interactive map of the unit with a single display that keeps you informed, as well as allow staff members to communicate with patients, set staff member assignments, and send text messages.



- Activate quiet mode to lower noise levels
- Establish Alarm management rules
- Understand current care demands at a glance
- Use configurable call escalation protocols

## Unit CareBoard

### Patient and Staff satisfaction



Displays dynamic and actionable information to help care providers and unit managers make timely, informed decision to improve patient care.

- Display patient and room status
- Automatically populate unit assignments
- Report compliance concerns
- Identify potential staffing adjustments

## Workflow Station

### Workflow Improvement and Patient Safety

A powerful communication and collaboration tool used to set care reminders, collaborate with team members and communicate with other services such as EVS, lab, imaging and transportation.

- Support for multidiscipline rounding
- Reduced risk of hospital-acquired conditions
- Set care reminders
- Collaborate with Support Services

