



Total Voice....Now available with On-Hold music!

Is your on-hold music boring? Putting your customers to sleep? Custom on-hold recordings are now available as an addition to your Total Voice managed service from STL Communications.

Help your customers and prospects discover valuable information about your organization, learn about unique qualifications or certifications or simply thank them for their business.

On Hold Standard Package: This package consists of one three-minute music loop (8 music selections to choose from) with three custom advertising recordings highlighting your company. Messages should be 10 to 20 seconds in length and may be recorded by your staff or by the STL marketing team. Cost is a one-time set up fee of \$250 and a monthly fee of \$24.99.

On-hold Plus: This option offers a holiday recording consisting of one two-minute holiday music loop (2 musical selections to choose from) and one custom holiday message recording by someone from your company or the STL marketing team. Cost is a one time set up fee of \$250 and increases the monthly charge to \$34.99 per month.